Information Systems and Business Analytics

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Mission

The mission of the Department of Information Systems and Business Analytics (ISBA) is to provide students with the knowledge and ability to design, develop, implement, and use information systems that allow organizations to effectively solve problems within organizations; and to provide students with the knowledge and ability to analyze and use data for decision-making within organizations. The department offers courses in business analytics, business statistics, health informatics, management information systems, operations management, and project management at both the graduate and undergraduate levels.

Curriculum Educational Objectives

By graduation, students are expected to be able to:
1. Recognize and analyze business problems and opportunities, apply systems development methodologies to elicit and analyze customer requirements.
2. Propose information systems-based solutions that are technically sound, economically feasible, and organizationally viable.
3. Communicate, orally and in writing, information systems solutions to the various stakeholders.
4. Use information systems to provide customers with the data, information, and knowledge to make decisions.
5. Develop state of the art information technology skills in the contemporary and emerging dynamic and complex business environment.
6. Collaborate in a team to participate in or manage complex information-based business projects.

BBA in Business Analytics

Undergraduate business students opting to pursue a BBA in Business Analytics (BA) will gain a solid foundation in the application of statistical methods, techniques, and tools to large data sets. The Business Analytics program provides students with the background needed to apply statistical methods and techniques through use of decision support systems (DSS), expert systems (ES), business intelligence (BI) reporting tools, and business analytics (BA) data mining tools. Graduates will be prepared for entry-level business analytics and reporting positions.

Degree Program Requirements (120 credit hours)

Lower-Division/Business Pre-Core 60 hours
Upper-Division/Business Core 27 hours
Major Courses 21 hours
Electives 12 hours

Lower Division/ Business Pre-Core

The “General Information” section in this catalog describes the lower division and business pre-core requirements.

Upper Division/Business Core

The College’s Business Core Requirements are listed in the first section of this “College of Business” chapter.

Major Courses

Students are required to complete all of the following Major Courses (16 credit hours)

ISM 4151 Managing Digital Services and Innovation 3
ISM 4210 Data Base Applications 3
ISM 4211 Database Systems and Physical Design 3
ISM 4400 Managerial Information Analysis 3
ISM 4402 Business Intelligence and Reporting 3
ISM 4420 Business Analytics 3

Students are also required to complete one of the following courses (3 credit hours).
ISM 4314 Project Management 3
MAN 4583 Project Management 3

Electives

Students may complete any electives (12 credits). Recommended Department of Information Systems and Business Analytics electives include the following:

HIM 4656 Health Information Systems Management 3
ISM 3153 Business Process Analysis 3
ISM 3230 Business Application Development 3
ISM 3949 Information Systems Internship II 1-3
ISM 4053  Interface Design for Business Applications  3
ISM 4054  Web Application Development  3
ISM 4113  Systems Analysis and Design  3
ISM 4154  Business Application Integration  3
ISM 4220  Business Telecommunication Systems  3
ISM 4323  Information Systems Security  3
ISM 4340  Organizational Impacts of Information Systems  3
ISM 4949  Information Systems Internship II  1-3

Academic Standards
To progress into upper-division Business Analytics Major courses, students must complete the seven lower division Business Common Prerequisite Courses (21 credit hours) with (1) a C or better (2) in two attempts or fewer, and with (3) a GPA of 2.5 or greater for the set of seven courses. These seven courses (21 credit hours) include, six credit hours of accounting; six credit hours of economics; three credit-hours of business calculus; three credit-hours of business statistics; and three credit-hours of computer applications. Drops after the add/drop period, which result in a DR grade, are considered an attempt in the course and count as an unsuccessful enrollment. Further, it is also strongly recommended that all students pursuing a BBA in Business Analytics (BA) join the student chapter of the Association for Information Systems (AIS at FIU) and participate actively in organization sponsored events.

BBA in Information Systems
Undergraduate business students opting to pursue a BBA in Information Systems (IS) will gain a solid foundation in the design, use, and management of databases, enterprise systems, information security and telecommunications technology. The IS program provides students with the background needed to give informational support for decision-making through business analytics and to understand complex project management initiatives.

Graduates will be prepared for entry-level positions in information systems field, either in user- or system-oriented departments.

Degree Program Requirements (120 credit hours)
Lower-Division/Business Core  60 hours
Upper-Division/Business Core  27 hours
Major Courses  21 hours
Electives  12 hours

Lower Division/ Business Pre-Core
The “General Information” section in this catalog describes the lower division and business pre-core requirements.

Upper Division/Business Core
The College’s Business Core Requirements are listed in the first section of this “College of Business” chapter.

Major Courses
Students are required to complete all of the following Major Courses (18 credit hours).
ISM 3143  Business Process Analysis  3
ISM 3230  Business Application Development  3
ISM 4113  Systems Analysis and Design  3
ISM 4151  Managing the Digital Services and Innovation  3
ISM 4210  Database Applications  3
ISM 4220  Business Telecommunication Systems  2
ISM 4323  Information Systems Security  1

Students are also required to complete one of the following courses (3 credit hours).
ISM 4314  Project Management  3
MAN 4583  Project Management  3

Electives
Students may take any four electives (12 credits). Recommended Department of Information Systems and Business Analytics electives include the following:
ISM 3949  Information Systems Internship I  3
HIM 4656  Health Information Systems Management  3
ISM 4053  Business Interface Design  3
ISM 4054  Web Application Development  3
ISM 4154  Business Application Integration  3
ISM 4211  Database Systems and Physical Design  3
ISM 4340  Organizational Impacts of Information Systems  3
ISM 4400  Managerial Information Analysis  3
ISM 4402  Business Intelligence and Reporting  3
ISM 4420  Business Analytics  3
ISM 4949  Information Systems Internship II  1-3

Academic Standards
The Department of Information Systems and Business Analytics (ISBA) requires that students receive a grade of "C" or higher in all major courses, and a passing grade in business electives in order to remain in the degree program. Students pursuing an Information Systems (IS) degree must earn a grade of "C" or higher in ISM 3230. This course cannot be attempted more than twice. Drops after the add/drop period, which result in a DR grade, are considered an attempt in the course and count as an unsuccessful enrollment. Further, it is also strongly recommended that all students pursuing a BBA in Information Systems (IS) join the student chapter of the Association for Information Systems (AIS at FIU) and participate actively in organization sponsored events.

Business Analytics Track
The Department of Information Systems and Business Analytics (ISBA) offer a Business Analytics Track to students pursuing a degree in Information Systems (IS). The track focuses on developing the essential skills required to pursue careers as big data, or qualitative, analysts. As public and private entities accumulate ever-increasing stores of data assets, their ability to efficiently and effectively analyze such assets constitutes a key core competency. Students pursuing the track will specialize in the application of statistical methods, techniques, and tools to large data sets proliferating across organizations, in an effort to address persistent and evolving business problems. Student will gain hands on experience applying statistical methods and techniques through use of decision support systems (DSS), expert systems (ES), business intelligence (BI) reporting tools, and business analytics (BA) data mining tools. The Business Analytics Track consists of 7 courses (21 credit hours). Students with a
declared second major in Business Analytics may not pursue the IS with Business Analytics Track. Additionally, students pursuing a Minor in Business Analytics may not pursue the IS with Business Analytics Track. Students are required to receive a grade of "C" or higher in each course.

### Required Track Courses

Students are required to complete all four of the following Major Courses (12 credit hours).

<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Title</th>
<th>Credit Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>ISM 4151</td>
<td>Managing the Digital Services and Innovation</td>
<td>3</td>
</tr>
<tr>
<td>ISM 4210</td>
<td>Database Applications</td>
<td>3</td>
</tr>
<tr>
<td>ISM 4400</td>
<td>Managerial Information Analysis</td>
<td>3</td>
</tr>
<tr>
<td>QMB 3200</td>
<td>Applied Business Statistics</td>
<td>3</td>
</tr>
</tbody>
</table>

Students are required to complete all three of the following Upper Division Business Electives (9 credit hours).

<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Title</th>
<th>Credit Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>ISM 4211</td>
<td>Database Systems and Physical Design</td>
<td>3</td>
</tr>
<tr>
<td>ISM 4402</td>
<td>Business Intelligence and Reporting</td>
<td>3</td>
</tr>
<tr>
<td>ISM 4420</td>
<td>Business Analytics</td>
<td>3</td>
</tr>
</tbody>
</table>

### Business Information Security Track

The Department of Information Systems and Business Analytics (ISBA) offer a Business Systems Track to students pursuing a degree in Information Systems (IS). The track focuses on developing the necessary skills required to pursue careers as business/systems analysts within IS departments or consulting organizations. Systems analysts study organizations’ current information and computer systems as well as procedures, subsequently designing information systems solutions that help organizations operate more efficiently and effectively. These professionals bring business and information technology together by understanding the needs and limitations of both. The Business Systems Track consists of 7 courses (21 credit hours). Students are required to receive a grade of "C" or higher in each course.

### Required Track Courses

Students are required to complete all of the following Major Courses (9 credit hours).

<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Title</th>
<th>Credit Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>ISM 3230</td>
<td>Business Application Development</td>
<td>3</td>
</tr>
<tr>
<td>ISM 4113</td>
<td>Systems Analysis and Design</td>
<td>3</td>
</tr>
<tr>
<td>ISM 4220</td>
<td>Business Telecommunication Systems</td>
<td>2</td>
</tr>
<tr>
<td>ISM 4323</td>
<td>Information Systems Security</td>
<td>1</td>
</tr>
</tbody>
</table>

Students are also required to complete one of the following courses (3 credit hours).

<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Title</th>
<th>Credit Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>ISM 4314</td>
<td>Project Management</td>
<td>3</td>
</tr>
<tr>
<td>MAN 4583</td>
<td>Project Management</td>
<td>3</td>
</tr>
</tbody>
</table>

Students are required to complete all three of the following Upper Division Business Electives (9 credit hours).

<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Title</th>
<th>Credit Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>ISM 4154</td>
<td>Business Application Integration</td>
<td>3</td>
</tr>
</tbody>
</table>

### Minor in Business Analytics (12 credits)

The Department of Information Systems and Business Analytics (ISBA) offers a Minor in Business Analytics to non-Business Analytics majors (IS). Additionally, Information Systems (IS) majors with a track in Business Analytics may not pursue a Minor in Business Analytics. The minor affords students the opportunity to learn about the application of statistical methods and techniques through decision support systems (DSS), expert systems (ES), business intelligence (BI) reporting tools, and business analytics (BA) data mining tools. As both public and private sector organizations accumulate ever-increasing stores of data, their ability to apply qualitative techniques and tools constitutes an essential skill. While the application of such techniques has historically focused on accounting and financial data, marketing and other fields are increasingly turning data to drive new business models and achievement of competitive advantages. Students are required to receive a grade of "C" or higher in each course.

### Required Courses

Business students are required to complete the following course (3 credit hours).

<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Title</th>
<th>Credit Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>QMB 3200</td>
<td>Applied Business Statistics</td>
<td>3</td>
</tr>
</tbody>
</table>

Non-business students are required to complete one of the following four courses (3 credit hours).

<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Title</th>
<th>Credit Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>ECO 3410</td>
<td>Measurement and Analysis of Economic Activity</td>
<td>3</td>
</tr>
<tr>
<td>STA 3033</td>
<td>Introduction to Probability and Statistics for CS</td>
<td>3</td>
</tr>
</tbody>
</table>
STA 3112  Statistics II  3
STA 3123  Statistics for Behavioral and Social Sciences II  3
STA 3145  Statistics for the Health Professions  3

All students are required to complete all three of the following courses (9 credit hours).
ISM 4400  Managerial Information Analysis  3
ISM 4402  Business Intelligence and Reporting  3
ISM 4420  Business Analytics  3

Minor in Project Management (12 credits)

The Department of Information Systems and Business Analytics (ISBA) offers a Minor in Project Management to non-Information Systems (IS) majors. The minor affords students the opportunity to acquire project management skills. As the fundamental process project enterprises employ to organize and manage numerous initiatives, project management skills allow business professionals to succeed in many different fields. Accordingly, the Minor in Project Management is open to all students to help them develop a set of basic skills to effectively manage projects in their professional lives. Students are required to receive a grade of “C” or higher in each course.

Required Courses

Business students are required to complete the following course (3 credit hours).
ACG 3301  Accounting for Planning and Control  3

Non-business students are required to complete the following course (3 credit hours).
ACG 3024  Introduction to Accounting for Managers and Investors  3

All students are required to complete one of the following courses (3 credit hours)
ISM 4314  Project Management  3
or
MAN 4583  Project Management  3

All students are required to complete both of the following courses (6 credit hours).
ISM 3153  Business Process Analysis  3
ISM 4113  Systems Analysis and Design  3